

MCLENNAN DIVING SERVICE



McLennans Diving Service has developed a quality system for the delivery of its marine maintenance construction and survey services that are consistent with the requirements of ISO 9001-2000.

Management, staff and contractors are committed to the delivery of a professional, innovative, cost effective and efficiency service to its clients while meeting regulatory requirements. This undertaking involves:

Quality Policy

- Planning for the realization of client service according to an agreed specification.
- Re-sourcing of the system with trained staff and appropriate equipment to ensure the conformity of the services provided to clients.
- The examination of client issues, resolution of problems and continuous improvement of the system to meet the expectations of our clients.
- The maintenance of information technology that allows MDS to advise clients of service status throughout the delivery process.
- Ongoing development of staff skill and company infrastructure to meet the requirements of our clients.
- Managing contracted services by regular review and surveillance of key performance indicators.
- Nurturing of a quality culture that ensures a client focus is applied to everything we do. We strive for continuous improvement of the system.
- Establishment of quality objectives and key performance indicators against which the performance of our system can be measured.
- Addressing the requirements of the Occupational Health and Safety Act (NSW) 2000 addressing system issues and maintaining a safe and healthy workplace consistent with the management principles of AS4801-2001 and Occupation Diving Standard AS 2299-1999.
- Monitoring industry trends to ensure that our services are consistent with the highest quality available.
- Identify the commercial, social and safety risks associated with operating our business and meeting the requirement of our clients.
- Establishing strategic business plans and budget against which operational outcome are regularly measured.
- Ensuring all products is compliant to the appropriate statutory specifications.

Endorsed by the Directors,
Alan McLennan and David Allchin

